

WARRANTY

The work performed by Aaron's AutoGlass is covered by a lifetime warranty for any installation errors or material defects for as long as you own the vehicle. Any warranty concerns are to be brought to our attention immediately upon detection. Aaron's AutoGlass has the right to repair or replace any warranty claims at our discretion. A rock chip repair is warrantied for as long as you own your vehicle, whereas if any further breakage of that repair occurs, or if you are not happy with the repair, the amount paid for the repair will be applied to the replacement cost as a credit. However, a customer refund or a second chip repair attempt are not available options.

WARRANTY EXCLUSIONS: Aarons AutoGlass is not responsible for any preexisting or further damage made to the vehicle during the service of any parts that were already defective, weathered, damaged, etc. This includes but is not limited to vehicle trim, seals, interior, and paint chipping or peeling. Aaron's AutoGass is not responsible for any damage to aftermarket accessories (e.g., antennas, visors, electronics, etc.). Any rust present in the vehicle's bonding area will void your installation warranty. Tempered glass damage will be cleaned and removed to the best of our abilities inside the vehicle cabin and doors. Note that shards from tempered glass breakage sometimes will damage or get stuck in regulators, handles, latches, etc. We are not responsible for any additional glass found in the vehicle, inaccessible areas, vents, headliners, etc. Aarons AutoGlass is not responsible for any additional damage caused by this glass breakage. Any customer-provided parts or glass will not be warrantied and Aaron's AutoGlass is not responsible for the cost of the part in the event it is damaged during the installation process. Any repairs or fees incurred by the customer from another repair facility without the written consent of Aaron's AutoGlass will not be covered and your warranty will become null and void. During the rock chip repair process, Aaron's AutoGlass is not responsible for runs or cracks during the repair attempt. Rubber-set, or roped-in glass may be prone to leaking -- many times in new vehicles right from the factory. Aaron's AutoGlass will make its best attempt to deliver a watertight installation on rubber-set parts, however we are not responsible in the event of a water leak. If the rubber seal is bonded to the vehicle and a leak occurs after glass installation, Aaron's AutoGlass is not responsible for the cost of the gasket replacement or in the event that your new glass breaks during the gasket replacement. This warranty does not cover construction equipment or RVs due to the harsh environments and stresses these vehicles undergo. If you or your dealership denies Aaron's AutoGlass to recalibrate necessary Advanced Driver Assistance System features, we are not responsible for the faulty operations or damage of the vehicle's safety systems/electronics.

CLAIMS: Any claims must be reported to Aaron's AutoGlass within 48 hrs. of service performed. If liable, Aaron's AutoGlass has the right to choose the repair facility to estimate and complete the repairs needed for your vehicle.